

# Incident Response (IR) for Healthcare Organizations



*Protecting patient data. Fast. Accurate. Thorough. Compliant.*

**Healthcare organizations are at risk** with the rise in unique cybersecurity challenges that lead to ransomware, medical identity theft and other cyberattacks. Increased threats, along with the reliance on medical Internet of Things devices and vulnerable legacy systems, leave many medical providers vulnerable. Healthcare organizations like yours require specialized cybersecurity experts to help you rapidly respond to an incident, minimize damage and loss and prevent future compromise.

With experience across hundreds of healthcare organizations, Pondurance delivers digital forensics and incident response services with an experienced team capable of guiding your healthcare organization every step of the way. When every minute counts, you need specialized cybersecurity experts who can help.

*Put incidents behind you and get back to patient care.*

## READY TO PARTNER WHEN CRISES ARISE

**Incident responders** have deep healthcare expertise and rapidly engage with you with the primary objective of scoping the incident and containing it.

**Incident handlers** have deep governance and compliance expertise to seamlessly orchestrate activities and directly interact with key healthcare administrators.

**Forensic and malware specialists** apply deep technical forensics skills, ensuring the proper handling of digital evidence to aid in the investigation and prevent disruptions.

## OUR PROCESS

Our proven IR approach, which can be complemented by our proactive managed detection and response (MDR) services, delivers a powerful program for:

**Identification** - Identify and detect an incident as soon as possible

**Containment** - Stop the incident and reduce the impact on digital patient information, medical devices and facility operations

**Eradication** - Eliminate the threat and prevent a recurrence

**Response** - Orchestrate communications with stakeholders

**Recovery** - Return to normal operations and conduct a post-breach investigation

## HOW IT WORKS

### Breach preparedness

We start with breach preparedness, collecting key information from your healthcare organization to facilitate IR services and details about your technical infrastructure and medical devices to enable fast deployment should a cyber incident occur. We deliver an IR plan that integrates with any internal response plans and set service level agreements based upon your healthcare organization's objectives.

### Incident Response

Should you experience or suspect a breach, you have access to the Pondurance IR team. Our team goes to work, quickly utilizing our proprietary technology suite and an experienced team of responders, handlers and forensic specialists to respond to the incident within your healthcare network. We work with you to identify, contain, eradicate and recover from the breach and communicate with key administrators every step of the way to reduce risk to patient care.

With Pondurance as your cybersecurity IR partner, you are better prepared to mitigate threats and always have a team of experts armed with leading technologies to defend against the most sophisticated cyberattacks.

**REQUEST A DEMO**

**EXPERIENCING A BREACH?**

**EMERGENCY IR HOTLINE: 888.385.1720**

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